

Job Title: Lead Carpet Installer

Reports To: Installation Manager

Job Responsibilities:

A well-established and reputable carpet and flooring retailer in Seattle is looking to add installers to its In-House OR Contract installation teams. The right candidate will be someone with significant carpet installation experience that is looking to be part of a team that rewards quality work and customer service about everything else. We expect you to pay attention to details and make sure each job is done right. This is a great opportunity to be mentored and helped by several senior installers with up to 40 years of experience each. Your Career Path could lead towards Senior Installer, Warehouse positions, Installation Manager or Estimator positions.

Specific Duties:

- Install Carpet in a variety of settings and methods:
 - Glue Down and Stretch-In
 - Residential, Commercial, Property Management, and New Construction
 - Plush, Loop, Patterned, and Wool carpets
 - Custom Stair Runners
- Prepare the site for installation, including:
 - Tear-Out and Dispose of old carpet and pad
 - Floor Prep as needed
 - Furniture Moving
- Communications:
 - Verify product style/color and quantity before beginning
 - Answer any customer questions that come up during the job
 - Do a Walk-Through with the customer after completing the job
 - Report to the Sales Person and/or the Office any change in scope or delays
- Manage the Project:
 - Ensure your helper is being efficient and doing quality work
 - Ensure the job gets done on time
 - Fix any errors made by you or your helper
- Learn and receive training on installation methods in order to progressively add more responsibility.

Qualifications:

- 5 years of Carpet Installation Experience or related experience
- Some experience as a Lead Installer working with a helper is desired
- Hard working, self-motivated and reliable
- Good communication skills
- Positive Attitude and customer service orientation
- Communicates and works effectively in a diverse work force
- Detail-oriented, patient, and quality-oriented